

# Rick Rodgers

CEO

## **Profile and Overview**

A life long citizen of the United States of America, currently residing in my home town, Columbus, Georgia.

The following topics, in addition to my work history experience and skills, may be of interest to certain businesses.

A number of roles that I have held were blended roles; for example, during my tenure with Synovus, our analyses of their Human Resources and Benefits systems, and interfacing these systems to the Financial and Accounting systems, would more closely resemble a Technical Business Analyst role evaluating an Enterprise Resource Planning (ERP) solution; and the project planning phase of this effort, a Project Manager's role. A similar blending of roles occurred during my tenure with AFLAC; constructing white papers matching HIPAA requirements with the business model leading to project planning and management.

In the area of independent study, for the purposes expanding professional skills, outside of my corporate employer's domain, I have maintained an effort to continue to learn in multiple business and technical disciplines. In the area of information technology, I have addressed these topics in the Skills section of this document. In the area of commercial real estate in the state of Georgia, I have completed the required course work and hold a realtor's license. I have taken several courses in commercial real estate, some as part of the CCIM curriculum listed below in the Education section.

In 2004 I incorporated in the State of Georgia for the purposes of formalizing my IT consulting practice and to expand my interest in commercial real estate.

## Experience

**Rick Rodgers, Inc.**

Position: Independent Consultant

### **Fiscal Intermediary Shared System**

Through a series of contracting arrangements with **Pinnacle Business Solutions, Inc. (PBSI)** and **Professional Healthcare Support Services Corporation (PHSS)**, I provided the following services with a team of professionals.

Fiscal Intermediaries, through Data Centers in the United States processing Medicare claims, seek counsel, through a formal process, for a variety technical and business topics. The evaluation of these topics typically require recreating processing events and performing root cause analysis. Efforts using continued dialogue with the Fiscal Intermediaries and Data Centers would provide the applicable information in the form of electronic files, event logs, screen images, reports, and any additional artifacts that may be valuable.

The expertise required included expert level application systems support for MVS written in COBOL. Advanced knowledge of the **Fiscal Intermediary Shared System**, and **HIPAA** standards.

**CIS**

Position: Lead Programmer Analyst

**Fiscal Intermediary Shared System**

My tenure with Consolidated Information Systems (CIS) required a blended role. During phases of project planning, and compliance due diligence, I assisted the project management team by constructing project plans, and developing standards for a Capability Maturity Model (CMM) Level II compliant product.

During software development and maintenance phases, using mainframe technical skills, I maintained a leadership role constructing and modifying system components. These projects included specialized software components for correcting Medicare health care claims held in suspense, CICS components that required modification to fulfill a variety of business demands, and overall system standardization to process in multiple OS/390 environments.

**AFLAC**

Position: Technical Project Manager

**Health Care Information Privacy and Transaction Standards relating to the Health Information Portability and Accountability Act (HIPAA), The Gramm Leach Bliley Act (GLBA), and Privacy Legislation from Individual States**

As Technical Project Manager representing the Information Technology Division on corporate committees relating to matters concerning HIPAA privacy and standardize transaction projects; I managed projects to fulfill two major health care initiatives mandated by the United State Congress, along with projects relating to privacy legislation for each state.

Prior to, and during, each of the GLBA and HIPAA software development efforts, I provided the technical research in each area to determine the "best fit" approach for the AFLAC business models for insurance products sold and processed in the United States.

During certain phases of the software development life cycle we contracted assistance from consulting firms and I managed this team of consultants.

**Call-Center Development and Support**

Before my involvement with GLBA and HIPAA related projects, and after approximately one year as a developer on the Call Center Support Team, I managed call center systems development projects.

The call center system was an amalgam of CICS applications built to interface with AFLAC information systems. All major enterprise data stores were held in DB2, ADABASE and VSAM databases, depending upon the original system design characteristics. The call center systems retrieved information from these application databases to facilitate telephone call logging and tracking.

**Synovus Service Corp.**

Position: Senior Programmer

**Human Resources Advanced Technology and Production Support of TesserAct**

Synovus used TesserAct, a mainframe Human Resource and Benefits system. Due to business demands, Synovus needed to form a committee to research advanced human resource systems to replace TesserAct. My role became a blended role of providing support of production application systems and counsel relating to advanced Human Resource technology.

The committee to evaluate advanced Human Resource systems, composed primarily of executive management, set forth to complete the due diligence exercise required in preparing a business case to present to the executive management of the parent company, Synovus Financial Corp. During the initial phases of this project I provided research relating to Client/Server environments, the operational characteristics of each system we selected for evaluation, and matters relating to technical support. Subsequent phases of this project led to my participation in the selection of consulting groups as possible partners for the implementation of the new system and data processing services. I composed the request for proposal sent to prospective data processing service center partners.

Concerning TesserAct, and support of the production application systems; my work included installation of releases in the production environment and the development environments, in addition to on going support and development. I would apply custom system modifications to fit the specific needs of the company.

**BlueCross BlueShield of Georgia**

Position: Senior Programmer/Analyst

**Claims Processing Systems Support, Development, and Project Management**

During my tenure with BlueCross BlueShield of Georgia, over nearly ten years, I held multiple roles; management of a software development project that extended to nearly three years, and as a developer of mainframe systems used for processing medical insurance claims.

During the project management phase, I supervised a team of programmers responsible for developing, and code refactoring, the on line systems using CICS; the design of the enhancements; and provided project planning and reporting to executive management.

**Total System Services, Inc.**

Position: Senior Programmer/Analyst

**Financial Systems for Banking**

This position, held for approximately two years, included COBOL programming for the IBM MVS environment and the mainframe DOS/VSE environment. In this role I provided support for vendor supplied systems and installed new application systems. These systems were primarily financial systems used for a variety of banking applications and Human Resources.

**Dyatron Corporation**

Position: Senior Programmer/Analyst

**Financial Systems for Trust Accounting**

This position was with a leading provider of Trust Accounting financial systems. I provided COBOL programming for the IBM MVS and DOS/VSE environments. My duties included providing counsel to technicians employed by clients, served on development and special project teams, and assistance training customers and new personnel.

**First National Bank of Columbus**

Position: Programmer/Analyst

**Financial Systems for Banking**

This position, held for two years, included COBOL programming for a variety of financial banking applications and Human Resources.

## **Skills**

### **Expertise Acquired from Professional Services**

#### **Mainframe Systems**

Operating Systems: MVS from System/370 to z/OS; DOS/VS to DOS/VSE;  
Application Environments: CICS Command Level COBOL; COBOL; MVS/JCL;  
Development Tools: IBM tools to include ISPF and TSO; a variety Computer Associate tools, Compuware tools, to include FileAid, Xpediter, both CICS and Batch, and a host of tools used for mainframe software development.

#### **HIPAA Transactions**

Experience with all transaction sets, with special emphasis using the 837/835 transactions: most recent engagement has required significant work with MedA-Tran evaluating health care provider transmissions and providing counsel for corrections.

#### **Project Management and Technical System Designs**

Procedures and Methods: From Ed Yourdon to the Project Management Institute's PMBOK; a number of custom methodologies for project management and structured systems design have been used that extend from my role and responsibilities at BlueCross BlueShield of Georgia until today in my consulting practice.  
Tools: MS Project and Primavera TeamPlay

#### **Business Administration**

Microsoft Office: all MS Office products  
Apple: Pages' 09

### **Expertise Gained from Independent Study**

#### **Client/Servers**

Operating Systems: UNIX, MSDOS, MAC OS X, Vista, XP  
Application Development Environments: Flash, Web Services  
Development Tools: NetBeans, Xcode 3, Eclipse, Visual Studio

#### **Object Oriented System Concepts**

Languages: Java, C#, AS3, FLEX2, ColdFusion, XML  
Databases: MySgl, SQL

## **Web Development**

Design Tools: HTML, CSS, Photoshop CS3, Flash CS3, Bridge CS3

## **Education**

During my career I have completed a number of specialized courses. For example, project management courses based on a variety of methods used by accounting firms, the Project Management Institute, disciplines used for Command Level CICS programming, COBOL II, MQ Series, and others.

Jordan Vocational High School, Columbus, Georgia - High School Diploma Columbus, Georgia

Columbus Technical Institute, Columbus, Georgia - Certificate of Data Processing

State of Georgia Real Estate Commission - Licensed Realtor

State of Georgia Real Estate Commission - Continuing Education; numerous courses with emphasis on Commercial Real Estate

Certified Commercial Investment Member (CCIM) - Financial Analysis for Commercial Investment

Additional studies: Cleveland Institute of Electronics, completed one term of the Applied Science degree program.